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**From:** Wright, DavidA [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=4F14A47C701547479B12BEE35117D0A9-WRIGHT, DAVID A.]  
**Sent:** 2/8/2016 8:31:21 PM  
**To:** France, Jennifer [/o=ExchangeLabs/ou=Exchange Administrative Group (FYDIBOHF23SPDLT)/cn=Recipients/cn=77bf3fda5a2f4f888cc008ace5f2717e-France, Jennifer]  
**CC:** Ball, Joel [/o=ExchangeLabs/ou=Exchange Administrative Group (FYDIBOHF23SPDLT)/cn=Recipients/cn=92af2ab6f5274bc597249d04358ef25f-Ball, Joel]; OTAQ [/o=ExchangeLabs/ou=Exchange Administrative Group (FYDIBOHF23SPDLT)/cn=Recipients/cn=b41adeb2fe6f4305b95d70de89e19cd4-OTAQ]  
**Subject:** RE: Draft for [Citizen Name / Ex. 6] With the 15 MY Cruze

Will do. Thank you for your prompt review.

Regards,

David

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**From:** France, Jennifer  
**Sent:** Monday, February 08, 2016 3:25 PM  
**To:** Wright, DavidA <Wright.DavidA@epa.gov>; Ball, Joel <ball.joel@epa.gov>  
**Cc:** OTAQ <OTAQ@epa.gov>  
**Subject:** RE: Draft for [Citizen Name / Ex. 6] With the 15 MY Cruze

That sounds fine to me. Thanks David! Would you cc the OTAQ mailbox when you reply please? Thanks!

Jennifer

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**From:** Wright, DavidA  
**Sent:** Monday, February 08, 2016 2:54 PM  
**To:** France, Jennifer <france.jennifer@epa.gov>; Ball, Joel <ball.joel@epa.gov>  
**Subject:** Draft for [Citizen Name / Ex. 6] With the 15 MY Cruze

The GM voluntary recall will not begin until the April time frame, therefore, please look at the following as my draft to send [Citizen Name / Ex. 6]

Dear [Citizen Name / Ex. 6]

Thank you for the information you provided EPA regarding your 2015 Cruze diesel. EPA does not believe the Volkswagen diesel issue is a widespread problem, but as we announced on September 25, EPA is now screening both new and in-use diesel vehicles for defeat devices. EPA and the California Air Resources Board (CARB) have begun procuring in-use diesel vehicles produced by other manufacturers and are conducting a variety of tests and other evaluations to assess compliance and especially to uncover defeat devices. We have developed new compliance protocols to effectively test not only for emissions performance but also for the potential presence of defeat devices.

With respect to your vehicle, GM has issued a technical service bulletin addressing a problem with the hose connection between the throttle body and the turbocharger. Information regarding the federal emission warranty can be found at the following EPA website, <http://www3.epa.gov/otag/about/faq.htm#warranty>

In addition EPA uses information like that which you are providing to identify specific vehicles to perform surveillance testing to determine if the vehicles are meeting their emission standards. Thank you for contacting EPA and sharing your concerns.

Regards,  
David

Thanks,  
  
David